

## MASTER DRIVER CPC INSTRUCTOR MATRIX - PCV

	RTITB Registered Lift Truck Instructor or Industrial & Commercial Instructor or Driver CPC Instructor  Has No LGV or PCV Licence and no relevant provable experience  Attended and passed Induction	RTITB Registered Lift Truck Instructor or Industrial & Commercial Instructor or Driver CPC Instructor  Has LGV, but no PCV Licence and no relevant provable experience  Attended and passed Induction	RTITB / NRI /DVSA Registered LGV, SAFED or Fleet Instructor  No PCV Licence and no relevant provable experience  Attended and passed Induction	RTITB Registered Lift Truck Instructor or Industrial & Commercial Instructor or Driver CPC Instructor  Has LGV and PCV Licence or relevant provable experience  Attended and passed Induction	RTITB / NRI /DVSA Registered LGV, SAFED or Fleet Instructor  Has LGV and PCV Licence or relevant provable experience  Attended and passed Induction
	PCV Instructor Entitlement 1	PCV Instructor Entitlement 2	PCV Instructor Entitlement 3	PCV Instructor Entitlement 4	PCV Instructor Entitlement
<b>The Driver</b>					
A Professional Driver's Personal Development	✓	✓	✓	✓	✓
How Driver Behaviour Can Reduce Incidents		✓	✓	✓	✓
Understanding Influences on Driver Behaviour		✓	✓	✓	✓
Delivering Excellent Customer Service	✓	✓	✓	✓	✓
Understanding Mental Health in the Workplace	✓	✓	✓	✓	✓
Improving Drivers' Understanding of Mental Health	✓	✓	✓	✓	✓
Improving Drivers' Physical Health	✓	✓	✓	✓	✓
Understanding Influences on Drivers' Physical Health	✓	✓	✓	✓	✓
How Drivers Can Reduce Fuel Consumption		✓	✓	✓	✓
Understanding the Roles & Responsibilities of a PCV Driver				✓	✓
Understanding the Driver & Customer Relationship				✓	✓
Reducing Manual Handling Incidents	✓	✓	✓	✓	✓
<b>The Vehicle</b>					
Reducing Reversing Incidents				✓	✓
Looking into the Future of Passenger Transport				✓	✓
8UJ m8i hYgH\UhdFYj YbhJ Y\JW' 4Z]b[ Ya Ybhtg				✓	✓
Improving Driver Safety and Vehicle Security				✓	✓
Using the Vehicle to Improve Vehicle Consumption				✓	✓

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	PCV Instructor Entitlement 1	PCV Instructor Entitlement 2	PCV Instructor Entitlement 3	PCV Instructor Entitlement 4	PCV Instructor Entitlement
<b>The Road</b>					
Improving Practical Driving Skills					✓
Overcoming the Challenges of Varying Road Conditions				✓	✓
Overcoming Daily Driving Challenges				✓	✓
Improving Health and Safety Whilst Out on the Road				✓	✓
Reducing Incidents in the Workplace				✓	✓
Dealing with Common Emergency Situations				✓	✓
Reducing Incidents on Different Road Types				✓	✓
Dealing with Road Traffic Incidents *	✓	✓	✓	✓	✓
<b>The Rules</b>					
Transport Compliance Duties				✓	✓
Daily Duties That Keep Drivers Compliant				✓	✓
Understanding Smart Digital Tachographs to Reduce Infringements		✓	✓	✓	✓
Reducing Digital Tachograph Infringements		✓	✓	✓	✓
Reducing Mixed Drivers Hours Rules Infringements				✓	✓
Reducing Drivers Hours Rules Infringements				✓	✓
Keeping Compliant with International Transport Duties				✓	✓

\* Instructors must hold a valid first aid certificate to deliver 'Dealing with Road Traffic Incidents'